

ETOA

Game, Set  
and Match



# Use Your Intelligence

## The future of revenue management

We are all anxious  
creatures but it is not our  
fault.

Use Your Intelligence

We have been shaped by  
several million years of  
evolution

Use Your Intelligence

# THE HUMAN BRAIN: Understanding the evolution

NEW BRAIN



OLD BRAIN

# Use Your Intelligence

# What is the brain of revenue management?

Use Your Intelligence

**The demand** is the brain of  
revenue management

Use Your Intelligence

THE DEMAND: Understanding the evolution of revenue management



Use Your Intelligence

THE DEMAND: Understanding the evolution of revenue management

**VISIBLE DATA**

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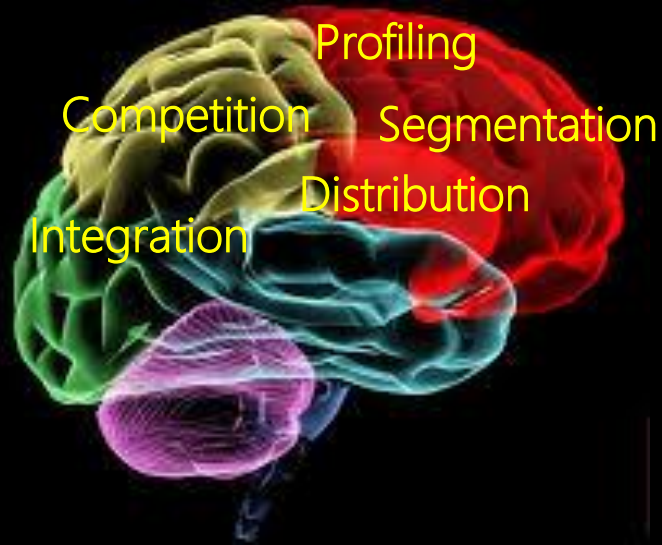


Use Your Intelligence



THE DEMAND: Understanding the evolution of revenue management

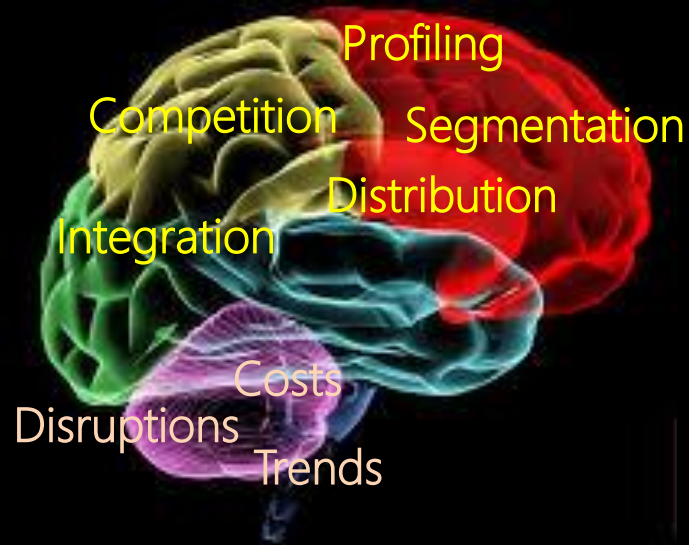
VISIBLE DATA



Use Your Intelligence

# THE DEMAND: Understanding the evolution of revenue management

VISIBLE DATA

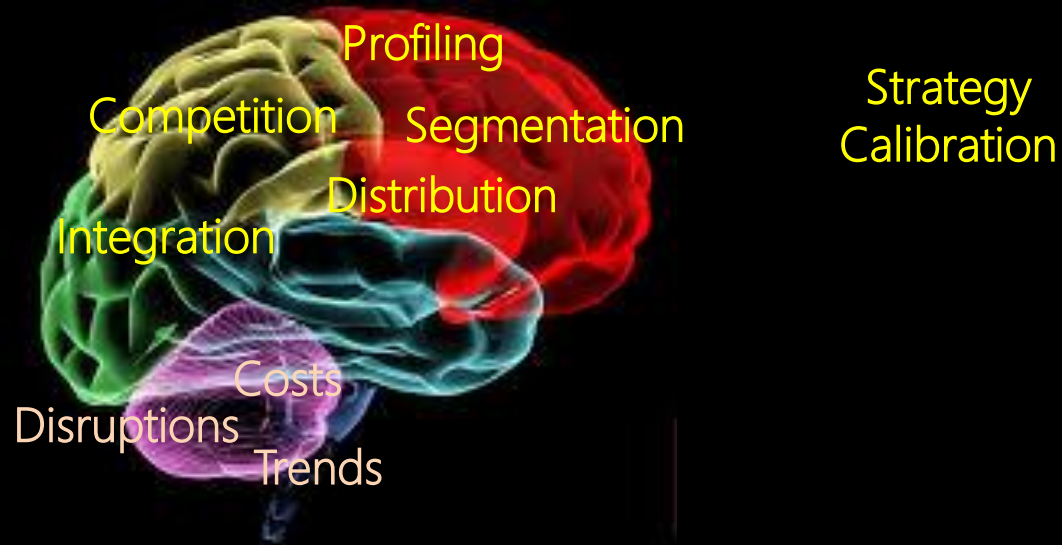


FLEXIBLE DATA

# Use Your Intelligence

# THE DEMAND: Understanding the evolution of revenue management

VISIBLE DATA

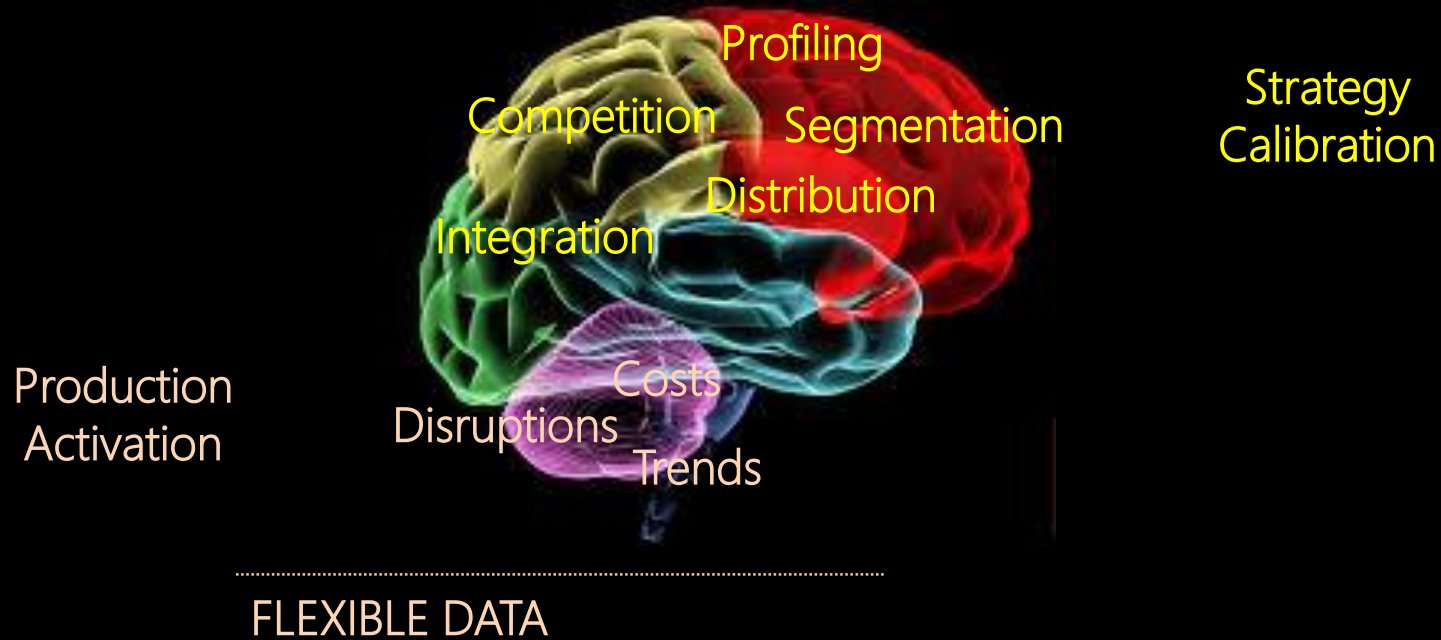


FLEXIBLE DATA

# Use Your Intelligence

# THE DEMAND: Understanding the evolution of revenue management

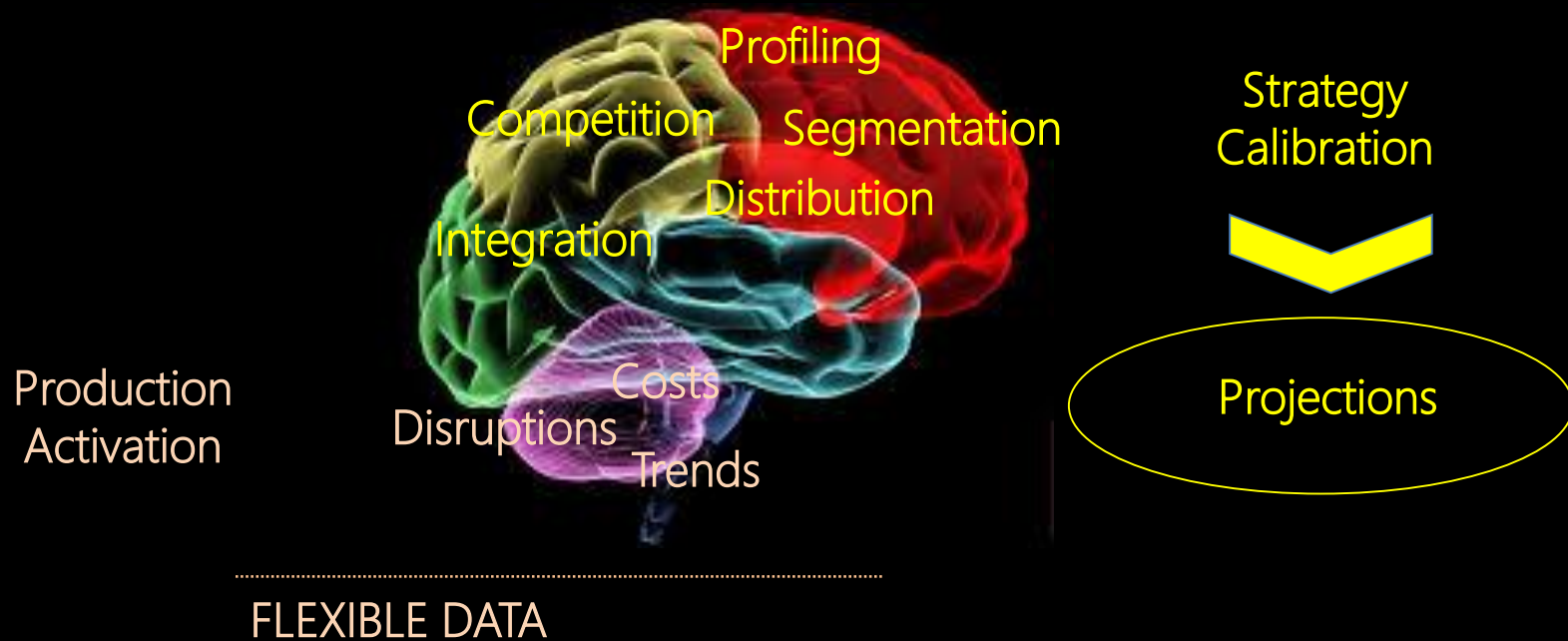
VISIBLE DATA



# Use Your Intelligence

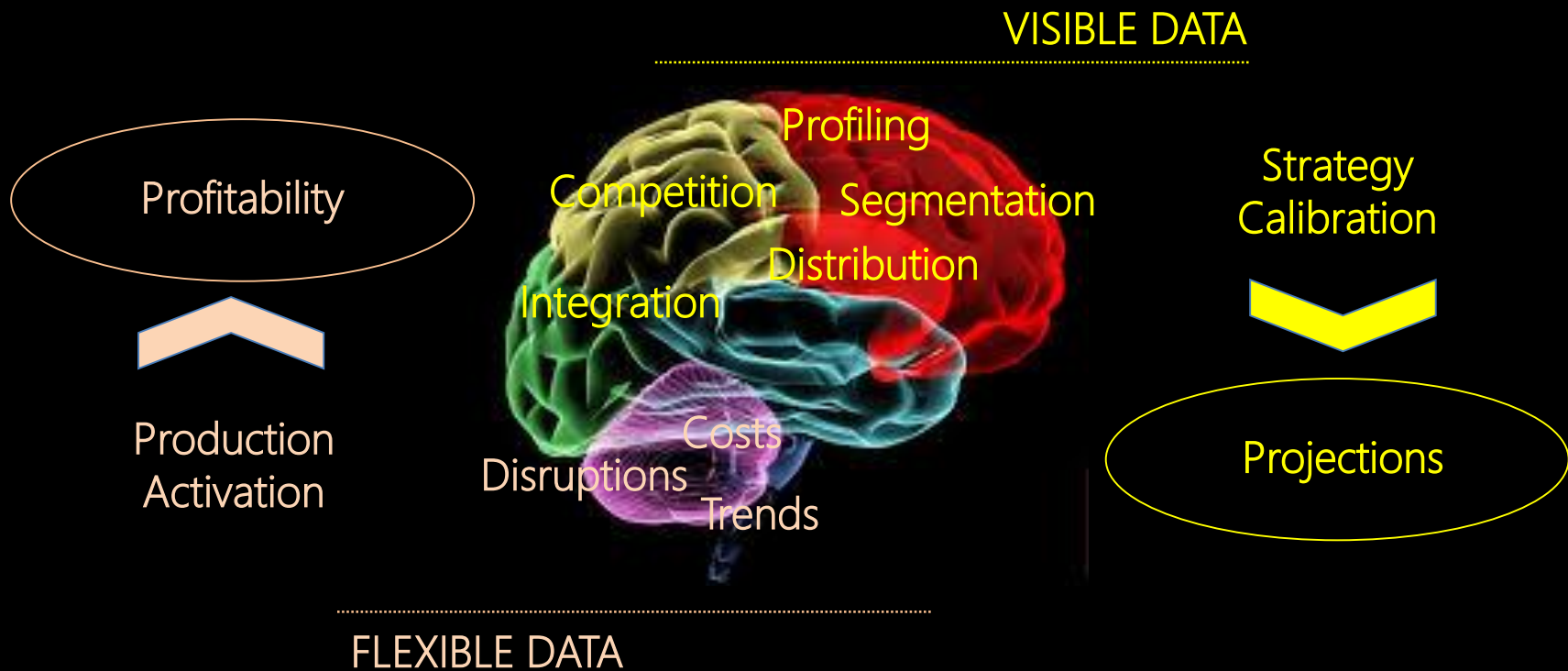
# THE DEMAND: Understanding the evolution of revenue management

VISIBLE DATA



# Use Your Intelligence

# THE DEMAND: Understanding the evolution of revenue management



# Use Your Intelligence

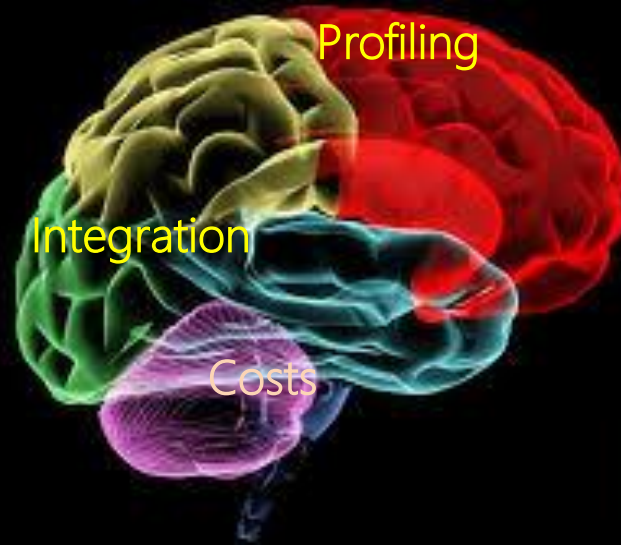
The newest functions of the  
Demand are shaping our  
future evolution

Use Your Intelligence

# THE DEMAND: Understanding the evolution of revenue management

VISIBLE DATA

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FLEXIBLE DATA

# Use Your Intelligence



# THE DEMAND: Understanding the evolution of revenue management

Integration

Profiling



Costs

# Use Your Intelligence

# THE DEMAND: Understanding the evolution of revenue management

## Integration

(UI)

Flexibility depending on agile platforms



## Profiling

(UX)

Visualisation based on the customer experience

Costs  
(RFM)

Criteria of activation (financial algorithms)

# Use Your Intelligence

We are all traditional RM  
working in silos but it is  
not our fault.

Use Your Intelligence

The hospitality industry has  
been shaped by several  
hundred years of **evolution**

Use Your Intelligence

# THE DEMAND: Understanding the evolution of revenue management

Visibility

Profitability



IT Marketing Finance

Projections

Flexibility

# Use Your Intelligence

thank you!

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